

Hofu Bicycle Rental Service Agreement

1 Hofu Convention and Visitors Bureau (hereinafter, "HCVB") will provide a bicycle rental service for the customers. Matters not stated here in this Service Agreement will be determined by Japanese law and general customary practice.

1.2 When customers want to reserve our bicycle, customers can make reservations by registering as a member on our website" <https://hofu-cycle.com/>".

When any one of the following provisions applies to an applicant, HCVB may refuse to enter into a Membership Agreement with such applicant.

- (1) The individual is less than 145 cm tall.
- (2) The individual is a person HCVB believes will have physical difficulty riding the bicycles.
- (3) The individual is believed to be a Member of a gang, have an affiliation with a gang, or belong to an antisocial force.
- (4) The individual provides false information.
- (5) The individual has been delinquent in the payment of past rental charges.
- (6) The individual does not agree to the terms and conditions of this Agreement.
- (7) In addition to the above, any other individual HCVB believes to be unsuitable.

2 Members will appropriately manage at their own responsibility the ID and password and will not disclose or reveal such information to a third party or allow use thereof by a third party.

2.2 HCVB will accept no responsibility in the management of an ID and password. Any use of an ID and password by a third party will be deemed to be use by the customer in question.

3 Customers will be able to apply for rental bicycle after completing the procedure at the rental counter.

4 Available time and fee of rental bicycle are shown separately.

5 The procedure for renting a bicycle is completed when the customer unlocks the bicycle according to instructions prescribed by HCVB.

5.2 The customer must check bicycle that it is safe to use before using a bicycle.

5.3 The customer declares to HCVB before the customer leave if there is anything wrong with the bicycle. If the customer does not declare, HCVB will assume no responsibility for any problems of the bicycle.

6 The procedure for return of a bicycle is completed when the customer locks the bicycle and HCVB confirms locking by HCVB.

6.2 Before returning the bicycle, the customer should confirm no belongings left on the bicycle. HCVB will assume no responsibility for loss or damage of belongings, etc.

7 When a customer discovers a fault or a malfunction in the bicycle during the rental period, the customer will immediately cease the use of the bicycle and will contact HCVB and follow the instructions of HCVB.

7.2 If the customer wishes to have the bicycle replaced or return bicycle at a location other than the designated return location due to malfunction of the bicycle, the customer can request it to HCVB with the extra charge.

8 If the customer encounters an accident while renting a bicycle, the Member will appropriately measures under the law and will deal with the matter as follows, irrespective of the scale of the said accident:

(1) Immediately contact HCVB and the police.

(2) Immediately submit documentation and/or evidence concerning the accident required by HCVB and the insurance company designated by HCVB.

(3) Obtain HCVB's approval before entering into a settlement with a third party regarding the said accident.

9 Customers must not engage in any of the following acts.

(1) Let others use the bicycle.

(2) Dangerous behavior such as reckless riding or riding under the influence of alcohol.

(3) Violate any applicable traffic rules.

(4) Use the bicycle in places where riding is forbidden.

(5) Modify the bicycle.

(6) Park the bicycle in places without permission.

(7) Use beyond the final return time.

(8) Put an excessive burden on Bicycle Rental System.

(9) Engage in any other act that violates the laws or regulations or public order.

10 In addition to provisions stated in this Agreement, if in the course of using a bicycle a customer causes damages to a third party or to HCVB, the customer will be responsible for compensation for such damages. However, this will not apply when the said damages are not attributable to the customer.

11 HCVB handles personal information obtained from Members appropriately.

12 When HCVB revises this Agreement, HCVB will give notification by posting such notice on our website.

Contact Information

Hofu Convention and Visitors Bureau Telephone:0835-25-2148(from 8: 15 am to 5 pm)